

Promapp Client Requirements

What are the minimum software requirements?

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|------------------|---|
| Operating system | Windows Vista and above , Mac OSX, iOS 5 and above |
| Browser | Internet Explorer 11.0 or higher, Firefox, Chrome, Safari |

What are the minimum hardware requirements?

| | |
|---------------------|------------------------------|
| Configuration | Network access to Web Server |
| Processor | 2GHz |
| Memory | 4 GB RAM |
| Internet connection | 1MB/s |

Promapp Self-Hosted Server Requirements

Promapp can also be installed on a client's own servers. Remote access is required for installation, version upgrades and patching.

What are the minimum software requirements?

Server

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|------------------|--|
| Operating system | Windows 2008 server or higher |
| Web server | IIS 7.0 or higher / .net framework 4.6.2 |
| Database server | SQL Server 2014 or higher (standard edition or higher) |

What are the minimum hardware requirements?

Server

| | |
|-------------------|---|
| Function | Web server, Database server |
| Services required | Daily database backups |
| Processor | Dual Core 3.0 GHz |
| Disk | 200 MB free space on Web Server, 10 GB free space on Database Server (Depending on Library usage) |
| Memory | 8GB RAM (Recommended 16GB) |
| Network | 1 Gb/s |

Other systems & network requirements

| | |
|-----------------|--|
| Email | SMTP server |
| Offsite support | Remote access to Webserver & Database server |

What are the deployment requisites for self-hosted installs?

Webserver (IIS) prerequisites

- .Net 4.5.1 installed (reboot may be required)
- SVC handler mappings configured
- MSDTC enabled and configured for access to DBServer
- Local Admin access provided

SQL Server prerequisites

- MSDTC enabled and configured for access from Webserver
- SQL Server Agent installed & enabled
- DBO access to Promapp database provided (to allow database backup/restore, execute scripts, create SQL agent jobs, create full-text catalogue)