

Smarter Processes. Good for Business.



ACCESS PROCESSES ANYWHERE

HUNDREDS OF CLIENTS



BIG AND SMALL

AROUND THE WORLD FROM RETAILERS TO THE PUBLIC SECTOR, SUPPLY CHAIN TEAMS TO MANUFACTURERS

GLOBAL REACH

WITH OFFICES IN NZ, AUSTRALIA, US AND UK



- ✓ **7M** process views in Promapp
- ✓ **14.5k** risk sign-offs/year
- ✓ **30k** incidents resolved

ENABLING COLLABORATION



32k+ IMPROVEMENT SUGGESTIONS

75+

LOCAL GOVERNMENT CLIENTS



250+

COUNCILS USING OUR LOCAL GOVERNMENT SHARED PROCESS LIBRARY



CLIENT IMPACT



50%

REDUCTION IN CUSTOMER COMPLAINTS



44%

INCREASE IN NET PROMOTER SCORE (NPS)



21%

REDUCTION IN CUSTOMER CHURN



\$2M
OVER

IN CONTINUOUS IMPROVEMENT COST SAVINGS



30%

REDUCTION IN AUDIT TIME



90%

REDUCTION IN BILLING ERRORS



83%

REDUCTION IN NEW HIRE ONBOARDING, TIME TO BECOME PRODUCTIVE

Promapp is process management software that helps companies build, improve and share their process knowledge from a central online repository. Designed with the everyday user in mind, Promapp makes processes easy to understand and easy to update - empowering users to own their processes and drive process improvements.

> SIMPLE

> SOCIAL

> SHARABLE