



Auckland | 21 June | Eden Park

Join us at Promapp **CONNECT** to learn how to take your process improvement efforts to the next level and stay up to date with the latest BPM trends.

Hear from incredible speakers, network with like-minded professionals and learn how other organizations are implementing process excellence and enabling change.

Keynotes and featured speakers



Graham Henry
Ex-All Blacks coach



Ivan Seselj
Promapp



Afrika Velada
Amazon



Dibya Basu
Deloitte

8.00am	Registration opens
9.00am	Welcome and introduction
9.10am	Speed networking Get to know your fellow attendees. Exchange ideas. Make new connections.
9.30am	Global BPM trends and process improvement lessons <i>Ivan Seselj, CEO, Promapp</i> Hear about process management trends from around the world. Get best practice recommendations around how to create and sustain a culture of unstoppable improvement, based on lessons learned from process improvement teams at hundreds of organizations around the world.
10.10am	Changing mindsets through process improvement at Amazon <i>Afrika Velada, Process Improvement Lead</i> Learn how Amazon tackles IT process complexities and how they are changing mindsets through process improvement.

10.40am	Morning break	
10.55am	Campfire groups Engage in facilitated group discussion on process improvement tips and techniques.	Starting your Promapp journey Discover tried and true tips and tricks to help get you started with your Promapp journey.
11.15am	Room changeover	
11.20am	RPA and BPM: Making the connection <i>Dibya Basu, Director, Deloitte</i> Learn what is Robotic Process Automation (RPA) is, how it works with BPM, and who should be looking at implementing RPA.	Driving improvement and engagement at Marlborough District Council <i>Marianne Aitken, Quality Systems/Office Services Manager</i> Hear Marlborough Council's story about driving process excellence and continuous improvement.
11.45am	Promapp Roadmap <i>Ivan Seselj, CEO, Promapp</i> Get a sneak peek at the latest developments, updates and what's coming next in the Promapp roadmap.	
12.30pm	Lunch	
1.30pm	Keynote Speaker – Sir Graham Henry <i>Former All Blacks coach</i> Sir Graham will discuss inspirational purpose, creating a self-improvement culture and how to walk the talk.	
3.00pm	Afternoon tea	
3.20pm	Ignite session Short presentations on BPM topics and challenges with group discussions and brainstorming.	
3.40pm	Nurturing improvement with Ravensdown <i>Conrad Erasmus, Group Management Accountant</i> Find out about Ravensdown's process management journey. Learn how they've nurtured improvement and increased engagement.	
4.00pm	Top takeaways with Ivan <i>Ivan Seselj, CEO, Promapp</i> Get actionable BPM advice and takeaways that you can use in your organization and embed into BAU.	
4.30pm – 5.30pm	Networking drinks reception Connect with fellow process professionals over some canapes and drinks and build your professional network.	

*Agenda and timings are subject to change.