



**Melbourne | 28 June | Crown Promenade**

Join us at Promapp **CONNECT** to learn how to take your process improvement efforts to the next level and stay up to date with the latest BPM trends.

Hear from incredible speakers, network with like-minded professionals and learn how other organizations are implementing process excellence and enabling change.

**Keynotes and featured speakers**



**Holly Ransom**  
Global Strategist



**Ivan Seselj**  
Promapp



**Afrika Velada**  
Amazon



**Dibya Basu**  
Deloitte

<b>8.30am</b>	<b>Registration opens</b>
<b>9.00am</b>	<b>Welcome and introduction</b>
<b>9.10am</b>	<b>Speed networking</b> Get to know your fellow attendees. Exchange ideas. Make new connections.
<b>9.30am</b>	<b>Global BPM trends and process improvement lessons</b> <i>Ivan Seselj, CEO, Promapp</i> Hear about process management trends from around the world. Get best practice recommendations around how to create and sustain a culture of unstoppable improvement, based on lessons learned from process improvement teams at hundreds of organizations around the world.
<b>10.10am</b>	<b>Changing mindsets through process improvement at Amazon</b> <i>Afrika Velada, Process Improvement Lead</i> Learn how Amazon tackles IT process complexities and how they are changing mindsets through process improvement.
<b>10.40am</b>	<b>Morning break</b>

<b>10.55am</b>	<b>Campfire groups</b> Engage in facilitated group discussion on process improvement tips and techniques.	<b>Starting your Promapp journey</b> Discover tried and true tips and tricks to help get you started with your Promapp journey.
<b>11.15am</b>	<b>Room changeover</b>	
<b>11.20am</b>	<b>RPA and BPM: Making the connection</b> <i>Dibya Basu, Director, Deloitte</i> Learn what is Robotic Process Automation (RPA) is, how it works with BPM, and who should be looking at implementing RPA.	<b>Driving improvement and engagement at Bayside City Council</b> <i>Lisa Olszewski, Capability Development Advisor</i> Hear Bayside City's story about driving process excellence and continuous improvement.
<b>11.45am</b>	<b>Promapp Roadmap</b> <i>Ivan Seselj, CEO, Promapp</i> Get a sneak peek at the latest developments, updates and what's coming next in the Promapp roadmap.	
<b>12.30pm</b>	<b>Lunch</b>	
<b>1.30pm</b>	<b>Keynote Speaker – Holly Ransom</b> <i>Global Strategist</i> Hear from Holly Ransom, an expert and key driver in innovation and change. With a wealth of knowledge on the benefits and challenges of global change Holly will discuss what your organization can do to embrace change and how the talent, capacity and capability of people will help solve current challenges.	
<b>3.00pm</b>	<b>Afternoon tea</b>	
<b>3.20pm</b>	<b>Ignite session</b> Short presentations on BPM topics and challenges with group discussions and brainstorming.	
<b>3.40pm</b>	<b>The process improvement journey with Affinity Education</b> <i>Fiona Young, Business Excellence Manager</i> Find out about Affinity Education's process management journey. Learn how they've increased engagement and participation in process across the entire organization.	
<b>4.00pm</b>	<b>Top takeaways with Ivan</b> <i>Ivan Seselj, CEO, Promapp</i> Get actionable BPM advice and takeaways that you can use in your organization and embed into BAU.	
<b>4.30pm – 5.30pm</b>	<b>Networking drinks reception</b> Connect with fellow process professionals over some canapes and drinks and build your professional network.	

\*Agenda and timings are subject to change.