



**Wellington | 19 June | Rydges Hotel**

Join us at Promapp **CONNECT** to learn how to take your process improvement efforts to the next level and stay up to date with the latest BPM trends.

Hear from incredible speakers, network with like-minded professionals and learn how other organizations are implementing process excellence and enabling change.

**Keynotes and featured speakers**



**Graham Henry**  
Ex-All Blacks coach



**Ivan Seselj**  
Promapp



**Afrika Velada**  
Amazon



**Dibya Basu**  
Deloitte

<b>8.30am</b>	<b>Registration opens</b>
<b>9.00am</b>	<b>Welcome and introduction</b>
<b>9.10am</b>	<b>Speed networking</b> Get to know your fellow attendees. Exchange ideas. Make new connections.
<b>9.30am</b>	<b>Global BPM trends and process improvement lessons</b> <i>Ivan Seselj, CEO, Promapp</i> Hear about process management trends from around the world. Get best practice recommendations around how to create and sustain a culture of unstoppable improvement, based on lessons learned from process improvement teams at hundreds of organizations around the world.
<b>10.10am</b>	<b>Changing mindsets through process improvement at Amazon</b> <i>Afrika Velada, Process Improvement Lead</i> Learn how Amazon tackles IT process complexities and how they are changing mindsets through process improvement.

<b>10.40am</b>	<b>Morning break</b>	
<b>10.55am</b>	<b>Campfire groups</b> Engage in facilitated group discussion on process improvement tips and techniques.	<b>Starting your Promapp journey</b> Discover tried and true tips and tricks to help get you started with your Promapp journey.
<b>11.15am</b>	<b>Room changeover</b>	
<b>11.20am</b>	<b>RPA and BPM: Making the connection</b> <i>Dibya Basu, Director, Deloitte</i> Learn what is Robotic Process Automation (RPA) is, how it works with BPM, and who should be looking at implementing RPA.	<b>Driving improvement and engagement at Queenstown Lakes District Council</b> <i>Anton Paterson, Business Systems Team Leader</i> Hear Queenstown Lake's story about driving process excellence and continuous improvement.
<b>11.45am</b>	<b>Promapp Roadmap</b> <i>Ivan Seselj, CEO, Promapp</i> Get a sneak peek at the latest developments, updates and what's coming next in the Promapp roadmap.	
<b>12.30pm</b>	<b>Lunch</b>	
<b>1.30pm</b>	<b>Keynote Speaker – Sir Graham Henry</b> <i>Former All Blacks coach</i> Sir Graham will discuss inspirational purpose, creating a self-improvement culture and how to walk the talk.	
<b>3.00pm</b>	<b>Afternoon tea</b>	
<b>3.20pm</b>	<b>Ignite session</b> Short presentations on BPM topics and challenges with group discussions and brainstorming.	
<b>3.40pm</b>	<b>The process improvement journey with Medifab</b> <i>Stuart Clook, Quality &amp; Regulatory Affairs Manager</i> Find out about Medifab's process management journey. Learn how they've increased engagement and participation in process across the entire organization.	
<b>4.00pm</b>	<b>Top takeaways with Ivan</b> <i>Ivan Seselj, CEO, Promapp</i> Get actionable BPM advice and takeaways that you can use in your organization and embed into BAU.	
<b>4.30pm – 5.30pm</b>	<b>Networking drinks reception</b> Connect with fellow process professionals over some canapes and drinks and build your professional network.	

\*Agenda and timings are subject to change.