



Melbourne | 28 June | Crown Promenade

Join us at Promapp **CONNECT** to learn how to take your process improvement efforts to the next level and stay up to date with the latest BPM trends.

Hear from incredible speakers, network with like-minded professionals and learn how other organizations are implementing process excellence and enabling change.

Keynotes and featured speakers



Holly Ransom
Global Strategist



Ivan Seselj
Promapp



**MICHIGAN STATE
UNIVERSITY**

Michigan State
University



Dibya Basu
Deloitte

8.30am	Registration opens
9.00am	Welcome and introduction
9.10am	Speed networking Get to know your fellow attendees. Exchange ideas. Make new connections.
9.30am	Global BPM trends and process improvement lessons <i>Ivan Seselj, CEO, Promapp</i> Hear about process management trends from around the world. Get best practice recommendations around how to create and sustain a culture of unstoppable improvement, based on lessons learned from process improvement teams at hundreds of organizations around the world.
10.10am	Building a continuous improvement culture at Michigan State University <i>Kelly Feister, & Danielle Hook, Michigan State University</i> Learn how Michigan State University is navigating change, building a continuous improvement culture and are creating a space for innovation.

10.40am	Morning break	
10.55am	Ignite session Engage in facilitated group discussion on process improvement tips and techniques.	Starting your Promapp journey Discover tried and true tips and tricks to help get you started with your Promapp journey.
11.15am	Room changeover	
11.20am	RPA and BPM: Making the connection <i>Dibya Basu, Director, Deloitte</i> Learn what is Robotic Process Automation (RPA) is, how it works with BPM, and who should be looking at implementing RPA.	Equip, Empower, Enable – Bayside City Council <i>Lisa Olszewski, Capability Development Advisor</i> Hear Bayside City’s story about driving process excellence and building a foundation for continuous improvement.
11.45am	Promapp Roadmap <i>Ivan Seselj, CEO, Promapp</i> Get a sneak peek at the latest developments, updates and what’s coming next in the Promapp roadmap.	
12.30pm	Lunch	
1.30pm	Keynote Speaker – Holly Ransom <i>Global Strategist</i> Hear from Holly Ransom, an expert and key driver in innovation and change. With a wealth of knowledge on the benefits and challenges of global change Holly will discuss what your organization can do to embrace change and how the talent, capacity and capability of people will help solve current challenges.	
3.00pm	Afternoon tea	
3.15pm	Completely connecting a diverse workforce through embedding process <i>Fiona Young, Business Excellence Manager, Affinity Education</i> Learn how Affinity supported teams through the implementation, the benefits they are achieving through compliance, consistency and transparency and some key messages to make Promapp work best for you.	
3.35pm	Solution room Facilitator led group discussion around specific BPM ideas and challenges.	
4.00pm	Top takeaways with Ivan <i>Ivan Seselj, CEO, Promapp</i> Get actionable BPM advice and takeaways that you can use in your organization and embed into BAU.	
4.30pm – 5.30pm	Networking drinks reception Connect with fellow process professionals over some canapes and drinks and build your professional network.	

*Agenda and timings are subject to change.