



**Sydney | 26 June | Pullman Hyde Park**

Join us at Promapp **CONNECT** to learn how to take your process improvement efforts to the next level and stay up to date with the latest BPM trends.

Hear from incredible speakers, network with like-minded professionals and learn how other organizations are implementing process excellence and enabling change.

**Keynotes and featured speakers**



**Holly Ransom**  
Global Strategist



**Ivan Seselj**  
Promapp



**Michigan State  
University**



**Dibya Basu**  
Deloitte

<b>8.30am</b>	<b>Registration opens</b>
<b>9.00am</b>	<b>Welcome and introduction</b>
<b>9.10am</b>	<b>Speed networking</b> Get to know your fellow attendees. Exchange ideas. Make new connections.
<b>9.30am</b>	<b>Global BPM trends and process improvement lessons</b> <i>Ivan Seselj, CEO, Promapp</i> Hear about process management trends from around the world. Get best practice recommendations around how to create and sustain a culture of unstoppable improvement, based on lessons learned from process improvement teams at hundreds of organizations around the world.
<b>10.10am</b>	<b>Building a continuous improvement culture at Michigan State University</b> <i>Kelly Feister, &amp; Danielle Hook, Michigan State University</i> Learn how Michigan State University is navigating change, building a continuous improvement culture and are creating a space for innovation.

<b>10.40am</b>	<b>Morning break</b>	
<b>10.55am</b>	<b>Ignite session</b> Engage in facilitated group discussion on process improvement tips and techniques.	<b>Starting your Promapp journey</b> Discover tried and true tips and tricks to help get you started with your Promapp journey.
<b>11.15am</b>	<b>Room changeover</b>	
<b>11.20am</b>	<b>RPA and BPM: Making the connection</b> <i>Dibya Basu, Director, Deloitte</i> Learn what is Robotic Process Automation (RPA) is, how it works with BPM, and who should be looking at implementing RPA.	<b>Process management amid the complexity of council amalgamations</b> <i>Virginia Cross, Manager Program Delivery Support</i> Hear Central Coast's story about a new direction with process management and linking BPM with IP&R and making process mapping a core component.
<b>11.45am</b>	<b>Promapp Roadmap</b> <i>Ivan Seselj, CEO, Promapp</i> Get a sneak peek at the latest developments, updates and what's coming next in the Promapp roadmap.	
<b>12.30pm</b>	<b>Lunch</b>	
<b>1.30pm</b>	<b>Keynote Speaker – Holly Ransom</b> <i>CEO, Emergent &amp; Global Strategist</i> Hear from Holly Ransom, an expert and key driver in innovation and change. With a wealth of knowledge and experience Holly will discuss what you can do to embrace change and how talent, capacity and capability of people will help solve current challenges.	
<b>3.00pm</b>	<b>Afternoon tea</b>	
<b>3.15pm</b>	<b>A fresh approach to process with Woolworths</b> <i>Ben Aquilina, Process Excellence Manager</i> Hear how Woolworths are making processes great again! Learn how they are creating a fresh approach to the way they are looking at their processes and the three steps they are focusing on to achieve success.	
<b>3.35pm</b>	<b>Solution room</b> Facilitator led group discussion around specific BPM ideas and challenges.	
<b>4.00pm</b>	<b>Top takeaways with Ivan</b> <i>Ivan Seselj, CEO, Promapp</i> Get actionable BPM advice and takeaways that you can use in your organization and embed into BAU.	
<b>4.30pm – 5.30pm</b>	<b>Networking drinks reception</b> Connect with fellow process professionals over some canapes and drinks and build your professional network.	

\*Agenda and timings are subject to change.