



Frequently Asked Questions

Dates and registration links:

- Melbourne, Langham – Tuesday 4 June
<https://connect2019melbourne.eventbrite.co.nz>
- Sydney, Swissotel – Thursday 6 June
<https://connect2019sydney.eventbrite.co.nz>
- Wellington, Rydges Hotel – Tuesday 11 June
<https://connect2019wellington.eventbrite.co.nz>
- Auckland, Eden Park – Thursday 13 June
<https://connect2019auckland.eventbrite.co.nz>

Who should attend?

- Promapp Exec Sponsors, Lead Champions, Champions and Influencers
- New and Experienced Customers
- Continuous Improvement Professionals
- Operations and Business Managers
- Business Analysts
- Project Management Professionals

Why should I attend?

CONNECT 2019 is a must attend conference with exceptional global and local speakers presenting on the latest trends and challenges facing BPM. This is a chance to discuss relevant topics and learn from your peers in the industry.

Here are just a few of the reasons you should attend:

- **Be inspired** – Learn from local and international organisations who are successfully enabling change and using the power of process management to transform their business.

- **Achieve your goals** – Use the experience and learnings from other organisations and implement this back to your own organisation to accelerate towards your goals.
- **Continue learning** – Whether you are just getting started or further into your process journey, there is always room for change and improvement.
- **Stay ahead of the game** – Be the first to see the latest developments with Nintex Promapp and how you can benefit from the advancements and new features.
- **Takeaway actionable advice** – Choose from different sessions on process management and automation topics that interest you - from best practice business sessions, to hands on "how to" deep dives.
- **Grow your network** – Mix and mingle with like-minded professionals. Build up your professional network and exchange knowledge and ideas.

I attended last year, do I need to come again?

Absolutely! CONNECT 2019 is a new conference, and different to the previous years.

There are

- New local and international speakers
- Updated and relevant presentations
- Topical best practice and deep dive breakout sessions
- Structured networking
- New product offerings and enhancements

It's a busy time of year, I might not be able to find the time

This one day of education, networking and actionable advice will be extremely valuable to you and your organisation. It will leave you inspired and motivated - you will learn from other companies on BPM and continuous improvement, hear from international speakers, understand and be ahead of the game with the latest Nintex Promapp features and tools and build up your professional network.

I need to get approval from management

On our website - <https://www.promapp.com/connect-2019/> there is a link to a letter you can pass on to your manager as your request to attend. It lays out the benefits of attending and what will be presented during the conference.

Registration Questions

How can I register?

- You can register online at <https://www.promapp.com/connect-2019/>
- Once you have registered you will receive an email confirmation. Check your spam or junk folder in case it has gone in there.

Can I register for other people?

- Yes you can register and pay for up to 3 people in one registration. If you want to register for more, you just follow the link again and submit a new registration.

How much does it cost?

- Earlybird: \$299 – this rate expires on Thursday 18 April.
- Regular rates from 19 April: \$399
- Group rates: If you have 3 or more people attending Promapp CONNECT from your organisation please get in touch with your Customer Success Manager to discuss group rates.

How many people from my organisation can attend?

- If you would like to register more than 3 people from your organisation talk to your Customer Success representative.

What does the registration fee include?

- The registration includes the full day conference, tea breaks and lunch, and then drinks and canapes following the conference.

Should I register as an individual or a business?

- There is no difference to the registration whether you register as an individual or a business. If you do register as a business it will ask you to input your organisations Tax ID, if you do not know this you should register as an individual.

What is the cancellation / refund policy?

- You can cancel your registration up until 6 weeks prior to the conference.
- Cancellation between 3-6 weeks will result in 50% refund.
- Cancellation after 3 weeks will not receive a refund .
- If you can no longer attend but want to send a colleague in your place, please contact your Customer Success Manager with the details.
- To cancel you can submit this online following the link in your registration confirmation or email sarah.percy@nintex.com.

What are the payment options?

- Credit card or Invoice – in the payment section of the registration there is a dropdown box to choose one of the two options.
- Payment can be made online with a **credit card** during registration, and a receipt will be sent directly to your email.
- The **invoice** option will send an invoice directly to your email.

- Invoice needs to be paid within 1 month of registration.

I didn't receive an invoice?

- Please check your spam or junk email folder in case it has gone in there. If you cannot find it, email sarah.percy@nintex.com to have this resent.

Can I transfer my ticket to someone else?

- If you wish to transfer your ticket to a colleague contact your Customer Service representative with the details of why you are unable to attend and of who you would like to take your place.

I cannot attend the full day, can I still register?

- It is preferable that you attend the full day, as it is a full agenda with valuable presentations and networking throughout the day. However if you are only able to attend for some of the conference you can still register and please contact your Customer Service representative to let them know when you will be attending.

General Questions & Logistics

Dates and Venues:

- Melbourne, Langham – Tuesday 4 June
- Sydney, Swissotel – Thursday 6 June
- Wellington, Rydges Hotel – Tuesday 11 June
- Auckland, Eden Park – Thursday 13 June

Timings:

- Registration opens – 8.30am (8.00am in Auckland)
- Conference – 9.00am – 5.00pm
- Networking and drinks – 5.00pm – 6.00pm

Where can I find an agenda?

- The agenda for each location is available at <https://www.promapp.com/connect-2019/>

What are the transport and parking options?

- Melbourne – parking available at Wilsons parking, located directly under the hotel.
- Sydney – Secure parking options available nearby, St James and Town Hall stations are one block from hotel.
- Wellington – valet parking at Rydges (\$20 per day), or Wilsons parking buildings nearby.

- Auckland – free parking available at Eden Park – entry G off Reimers Ave.

Do I need to bring anything?

- We will be running some polling and q&a which is to be used on your cell phone. Apart from that you do not need to bring anything else. (Wifi is available at each venue)

What accommodation is nearby?

- Melbourne – onsite at Langham, with other budget options within one block
- Sydney – onsite at Swissotel, with a number of other options within one block
- Wellington – onsite at Rydges Hotel
- Auckland – there are hotels available in Ponsonby and the City Centre,

What if I have dietary requirements?

- Dietary requirements can be mentioned when completing your registration. If you have any changes to your diet please email sarah.percy@nintex.com
We will do our best to accommodate all dietary requirements, you will be contacted if there are any issues.

What is the dress code?

- Dress is smart casual.

Is there wifi available?

- Yes there will be wifi available at all locations.

Will presentations be available online?

- Some presentations will be available online following CONNECT. These will be an abridged read only file of the live presentation.