

connect 2019

4 JUNE | THE LANGHAM, MELBOURNE
DISCOVER. CREATE. EMPOWER.

JOIN
US

Learn how to leverage the power of process management and automation to take your process improvement efforts to the next level.

Hear from incredible speakers, network with like-minded professionals, catch up with the Nintex team and learn how other organizations are driving process excellence.

Time	Agenda
8:30 am	REGISTRATION AND REFRESHMENTS
9:00 am	WELCOME • <i>Peter Berner, Comedian and Broadcaster - MC</i>
9:20 am	KEYNOTE: THE GEN Z EFFECT: UNDERSTANDING YOUR NEWEST EMPLOYEES' VIEWS ON WORK, CORPORATE CULTURE, AUTOMATION AND YOU <p>By 2020, Gen Z will outnumber millennials. Gen Z professionals are accustomed to technology's impact on every facet of their lives – even applications for personal use increasingly leverage automation and AI – and expect those kinds of tools to be available at work. At the same time, the average age of a C-suite executive is 54. That means those that determine budgets, as well as workplace standards and expectations, may be challenged to understand the needs and expectations of their soon-to-be-largest, and youngest, employee cohort. Is today's workplace ready? Nintex's latest study has surveyed business decision-makers as well as Gen Z professionals in New Zealand and Australia -- both current and incoming -- to uncover a disconnect in expectations for the modern workplace and their professional lives overall. Be among the first to hear the highlights from our latest research.</p> • <i>Ryan Duguid, Chief Evangelist, Nintex</i>
9:50 am	NINTEX UPDATE <p>Hear the latest Nintex updates including announcements about our partnership with Adobe and our recent acquisition of RPA provider Enablesoft.</p> • <i>Josh Waldo, Chief Customer Officer, Nintex</i>
10:10 am	BUSINESS PROCESS INNOVATION AT SALESFORCE: OUR NINTEX PROMAPP TRAILBLAZER JOURNEY <p>A glimpse into the Salesforce journey to navigate their Global Business Operations division through rapid growth & transformation. Delivering near & long term operational and financial success in order to scale to \$20B+.</p> • <i>Jerome Deveix, Global Business Operations Division, Business Process Innovation Team Lead, Salesforce</i>
10:40 am	MORNING BREAK
11:00 am	HOW PROCESS MANAGEMENT CREATES CHANGE AND DRIVES INNOVATION: THE GENUINE PARTS COMPANY STORY <p>Hear how Genuine Parts Company Asia Pacific are creating capacity for change, innovation and continuous improvement. Hear about their initial plan, the lessons they learned, and how these can be adapted for your organisation.</p> • <i>Davinia Upshall, Business Process Improvement Lead, Genuine Parts Company Asia Pacific</i>
11:30am	NINTEX PROMAPP PRODUCT ROADMAP <p>Get a quick refresh on recently released features plus a sneak peek at the Nintex Promapp product roadmap to see what's coming soon.</p> • <i>Shaun Field, Director, Nintex</i>

12:05 pm INTRO TO PROCESS AUTOMATION & NINTEX PRODUCT INNOVATION

We'll provide an intro to process automation, clarify what type of automation options you should look at using when plus we'll demo a few examples of process automation in action. We'll also provide guidance and recommendations on how to get started - including how you can use Nintex Promapp to help you identify process automation opportunities. And we'll share some of the latest and upcoming innovation across the full Nintex platform.

• *Ryan Duguid, Chief Evangelist, Nintex*

12:45 pm LUNCH

1:45 pm AFTERNOON KICK OFF

• *Peter Berner, Comedian and Broadcaster - MC*

2:00pm INTEGRATION + AUTOMATION: HOW CATHOLIC CHURCH INSURANCE IS STREAMLINING ITS DOCUMENT GENERATION PROCESSES

As a leading Australian insurer, Catholic Church Insurer (CCI) produces thousands of documents per month. In this session, Nintex partner Empired will share how CCI leveraged Mulesoft, Nintex, and SharePoint to automate and streamline its document generation processes and retire legacy systems, while providing a great customer experience.

• *Doug Baxter, National Productivity Lead, Empired*

Breakout Sessions

2:30 pm 4 KEY SUCCESS FACTORS TO DRIVE ENGAGEMENT AND BUILD MOMENTUM ACROSS YOUR ORGANISATION

Kristy Workman will share the key success factors on how she and the team at City of Canning drove process management buy in and momentum. You'll get tips and ideas you can use in your own organisation including how to run effective Process Champion Forums, training and process management drop ins.

• *Kristy Workman, Process Improvement Officer, City of Canning*

NINTEX PROMAPP ADVANCED FEATURE TOUR

From lean tags to suggested processes, join us for a hands-on tour of some of Nintex Promapp's advanced features. Learn how to take your process improvement efforts to the next level.

• *Vanessa Love, Onboarding Manager, Nintex*

3:20 pm AFTERNOON BREAK

3:40 pm SPEEDBUMP OR SPRINGBOARD? LEVERAGING CHANGE TO MOVE NINTEX PROMAPP FORWARD

It's a fact of life that things change. Business is always in flux - changes in market conditions and staff movements can challenge even the most robust process improvement plan. But these 'bumps in the road' can also be huge opportunities. In this session we'll share tips and examples for how you can drive forward with Nintex Promapp during those times when things don't go exactly as planned.

• *Brett Hutchinson, Customer Success Manager, Nintex*

RPA

Learn where and how organisations are successfully using RPA, plus see Nintex Foxtrot RPA in action.

• *Mathew Johnson, Sales Engineer, Nintex*

4:25 pm WHERE TO FROM HERE?

In this final session, we'll bring together the best of the day and send you off with practical recommendations on what you can do tomorrow, and how we can help you take your process improvement efforts to the next level.

• *Josh Waldo, Chief Customer Officer, Nintex*

4:45 pm WRAP UP AND CLOSE

5-6 pm COCKTAILS AND NETWORKING