

connect 2019

6 JUNE | SWISSOTEL, SYDNEY
DISCOVER. CREATE. EMPOWER.

JOIN
US

Learn how to leverage the power of process management and automation to take your process improvement efforts to the next level.

Hear from incredible speakers, network with like-minded professionals, catch up with the Nintex team and learn how other organizations are driving process excellence.

Time	Agenda
8:30 am	REGISTRATION AND REFRESHMENTS
9:00 am	WELCOME • <i>Peter Berner, Comedian and Broadcaster - MC</i>
9:20 am	KEYNOTE: THE GEN Z EFFECT: UNDERSTANDING YOUR NEWEST EMPLOYEES' VIEWS ON WORK, CORPORATE CULTURE, AUTOMATION AND YOU By 2020, Gen Z will outnumber millennials. Gen Z professionals are accustomed to technology's impact on every facet of their lives – even applications for personal use increasingly leverage automation and AI – and expect those kinds of tools to be available at work. At the same time, the average age of a C-suite executive is 54. That means those that determine budgets, as well as workplace standards and expectations, may be challenged to understand the needs and expectations of their soon-to-be-largest, and youngest, employee cohort. Is today's workplace ready? Nintex's latest study has surveyed business decision-makers as well as Gen Z professionals in New Zealand and Australia -- both current and incoming -- to uncover a disconnect in expectations for the modern workplace and their professional lives overall. Be among the first to hear the highlights from our latest research. • <i>Ryan Duguid, Chief Evangelist, Nintex</i>
9:50 am	NINTEX UPDATE Hear the latest Nintex updates including announcements about our partnership with Adobe and our recent acquisition of RPA provider Enablesoft. • <i>Josh Waldo, Chief Customer Officer, Nintex</i>
10:10 am	BUSINESS PROCESS INNOVATION AT SALESFORCE: OUR NINTEX PROMAPP TRAILBLAZER JOURNEY A glimpse into the Salesforce journey to navigate their Global Business Operations division through rapid growth & transformation. Delivering near & long term operational and financial success in order to scale to \$20B+. • <i>Jerome Deveix, Global Business Operations Division, Business Process Innovation Team Lead, Salesforce</i>
10:40 am	MORNING BREAK
11:00am	UNIVERSITY OF SYDNEY: BUILDING A SUSTAINABLE AUTOMATION PRACTICE The University of Sydney has built a "citizen developer" community from across the organisation, bringing together a pool of talented individuals looking to streamline and automate inefficient processes. Each semester, the University of Sydney manages thousands of academic contract renewals. Hear how the University leveraged this community to take a cumbersome, manual and paper-based process and develop a Nintex Workflow solution that automated the entire process, dramatically reducing processing time and ensuring contract renewals were completed before the start of the semester for the first time ever. • <i>Russell Barnard, Associate Director, Information and Communications Technology, University of Sydney</i> • <i>Ian Buswell, Information and Automation SME, University of Sydney</i>

11:30am NINTEX PROMAPP PRODUCT ROADMAP

Get a quick refresh on recently released features plus a sneak peek at the Nintex Promapp product roadmap to see what's coming soon.
• *Shaun Field, Director, Nintex*

12:05 pm INTRO TO PROCESS AUTOMATION & NINTEX PRODUCT INNOVATION

We'll provide an intro to process automation, clarify what type of automation options you should look at using when plus we'll demo a few examples of process automation in action. We'll also provide guidance and recommendations on how to get started - including how you can use Nintex Promapp to help you identify process automation opportunities. And we'll share some of the latest and upcoming innovation across the full Nintex platform.
• *Ryan Duguid, Chief Evangelist, Nintex*

12:45 pm LUNCH

1:45 pm AFTERNOON KICK OFF

• *Peter Berner, Comedian and Broadcaster - MC*

2:00pm OUR NINTEX PROMAPP JOURNEY: THE P&N BANK STORY

Learn how P&N Bank have succeeded in embedding Promapp into the organisation and continue to drive a high level of engagement. Hear their journey and how they are not only maintaining but improving the standard and improving their business processes.
• *Craig Newman, Senior Manager BPI & RPA, P&N Bank*

Breakout Sessions

2:30 pm 4 KEY SUCCESS FACTORS TO DRIVE ENGAGEMENT AND BUILD MOMENTUM ACROSS YOUR ORGANISATION

Kristy Workman will share the key success factors on how she and the team at City of Canning drove process management buy in and momentum. You'll get tips and ideas you can use in your own organisation including how to run effective Process Champion Forums, training and process management drop ins.
• *Kristy Workman, Process Improvement Officer, City of Canning*

NINTEX PROMAPP ADVANCED FEATURE TOUR

From lean tags to suggested processes, join us for a hands-on tour of some of Nintex Promapp's advanced features. Learn how to take your process improvement efforts to the next level.
• *Vanessa Love, Onboarding Manager, Nintex*

3:20 pm AFTERNOON BREAK

3:40 pm 4 KEY SUCCESS FACTORS TO DRIVE ENGAGEMENT AND MOMENTUM ACROSS YOUR ORGANISATION

It's a fact of life that things change. Business is always in flux – changes in market conditions and staff movements can challenge even the most robust process improvement plan. But these 'bumps in the road' can also be huge opportunities. In this session we'll share tips and examples for how you can drive forward with Nintex Promapp during those times when things don't go exactly as planned.
• *Brett Hutchinson, Customer Success Manager, Nintex*

RPA

Learn where and how organisations are successfully using RPA, plus see Nintex Foxtrot RPA in action.
• *Mathew Johnson, Sales Engineer, Nintex*

4:25 pm WHERE TO FROM HERE?

In this final session, we'll bring together the best of the day and send you off with practical recommendations on what you can do tomorrow, and how we can help you take your process improvement efforts to the next level.
• *Josh Waldo, Chief Customer Officer, Nintex*

4:45 pm WRAP UP AND CLOSE

5-6 pm COCKTAILS AND NETWORKING